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LoopTelecom.com

Main WiMAX Product/Service

16d outdoor TDD 3.5G and 5.8G CPE/CPE provider

Business Classification

- Manufacturer
- Exporter
- Importer
- Dealer
- System Integrator
- IC Design
- R&D
- Service
- Others _____

Company Profile

Founding and Growth

Loop Telecom was founded in 1991 by several established communications professionals, when they sensed the competitive opportunities for engineering and production available in Taiwan. Each with decades of experience at giants such as Alcatel, Verizon, British Telecom, Tellabs, and AT&T, these professionals continue to practice Western style engineering and management. Ten years after founding, the company met the earnings, market, and product diversity requirements to go public (IPO). Its stocks are listed on TSEC (Taiwan Stock Exchange Corp).

Market Coverage

As part of the growth strategy, from the initial market coverage of few countries (US, Russia, China), Loop Telecom now markets its products more than 65 countries.

Product Diversity

As well, starting with just a few products at the beginning, Loop Telecom now has over 50 products in its portfolio. The categories of these products include the following product lines.

- SDH/SONET
- Copper/Optical Converters
- Bridge, WAN Router, VPN
- Frame Relay and ATM
- IP Access
- IP CPE
- WIFI /WiMAX
- xDSL, E1, T1, legacy voice interfaces—from Magneto, Ring Down, Metering, to FXS, FXO.
- Mini and Micro Digital Cross-Connect Systems
- EMS/NMS (Element and Network Management Systems)

Quality and Reliability

Increasing network complexity calls for standards-based computerized management and control. With this in mind, Loop Telecom is dedicated to develop products that not only perform their main functions well, and meet all network standards, but also offers end-users, network operators, and service providers with user-friendliness, efficiency, and economy.

With Loop Telecom products, customers have the option to include redundancy in their systems architecture — in transmission links, in network elements, and down to duplicated plug-in cards.

Certifications

As an ISO 9001/ISO 14000 approved company, our customers can be assured of continuing and consistent quality control in all phases of production. Our products have United States, Canadian, Chinese, Pan European, and Russian certifications commensurate with our world-wide market.

Loop Telecom also adheres strictly to RoHS and WEEE directives to preserve the environment.

After Sales Customer Relations

To respond to our customers' needs, Loop Telecom has offices and repair facilities worldwide. In addition to the headquarters location, direct sales offices are in the US, in China, and in Europe. Furthermore, a distributor network is established worldwide. Repair facilities, in addition to the factory, are located in the US and in Europe.

Members of our FAE (field applications engineers) department are veterans not only in the application of Loop Telecom products, but also in the interworking with products of other manufacturers. Members of FAE travel extensively to all corners of the globe to render assistance in the installation and operation of our products.

